



*Designed to Survive*

Five Star Service Contract



Tel: 01274 37820 Web: [www.loma.com](http://www.loma.com) Email: [serviceuk@loma.com](mailto:serviceuk@loma.com)

**Loma Systems provides the ultimate service contract to ensure your machine is always running throughout the entire life cycle of the system.**

This contract will help you accurately budget your service expenditure, for a fixed annual fee, with no additional labour charges for breakdowns.

Highly qualified trained factory Engineers will carry out the work giving you the assurance that you are always receiving the best service.

With periodic adjustments, you can be certain all your inspection system are accurate, reliable and achieving maximum detection every time, giving you complete peace of mind.

**The Five Star Contract includes:**

- Two visits per year (as recommended for audit purposes)
- Eight hour response (within extended call window)
- Five day a week contract (excluding public and bank holidays)
- 24hour technical telephone support
- All labour costs covered by contract
- 30% discount on all Loma / Cintex spare parts
- One day familiarisation training (no certificate)
- Free calibration certificate annually
- One free oil change for all X-ray machines per year
- Detailed report provided after each service visit
- By agreement we have the ability to service other manufacturers' machines

**With a Loma service contract, you are always in safe hands.**

**Service Contacts:**

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